

Technical Note

TITLE: Tecra 500 series units hang at Windows 95 logo

DATE: 11/14/96

PRODUCT FIELDS: 500CDT/500CS / Tecra
Operating System

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INFORMATION:

SUBJECT: 500 series units hang at the Windows 95 logo

PROBLEM:

500 series units lockup at the Windows logo when booting. This applies to Windows 95 and Windows for Work Groups

SOLUTION:

First, upgrade BIOS to latest version. Second, boot from Companion disk and choose from main menu "exit to DOS" to get to an A: prompt. At the A: prompt type in "sys A: C:" and hit enter, and it will display "system transferred." Type in "FDISK /MBR" and hit enter. That will bring back an A: prompt. Remove Companion disk and reboot computer.

Keywords:

500 500cdt 500cs hangup lockup windows 95 wfwg windows for workgroups bios