

MAP 2900: Color Printer

Symptom Explanation	Conditions That Could Cause This Symptom
You have entered this MAP because you received a 29XX error message, or you suspect a problem with the Color Printer.	<ul style="list-style-type: none">• The power cord is connected improperly.• The power switch is set to Off.• The Color Printer is failing.

001

- Ensure the printer power cord is plugged into a functioning, properly grounded electrical outlet.
- Ensure the printer cable is connected properly.
- Power on the printer.
- Repeat the operation or diagnostic test that failed.

DID YOU RECEIVE A 29XX ERROR CODE, OR HAVE A PROBLEM WITH THE COLOR PRINTER?

Yes No

002

Repeat the operation or diagnostic test to ensure the printer is functioning properly. If you suspect an intermittent problem, start an error log. If you need instructions, refer to the Reference manual.

003

Refer to the service manual for your printer to run further diagnostic tests.

Note: Be sure to run the tests for the printer adapter installed in the system before referring to any other service manuals.

Notes:

